



Standard Five (5) Year Product Warranty

Marco Skylights, LLC. provides a warranty against material or manufacturing defects of the plastic glazing and aluminum frame for a period of five years from the date of shipment from Marco Skylights, LLC., Houston, Texas. This warranty covers skylights that have been installed in accordance with installation guidelines, product shop drawings, product approval drawings, and/or local building codes. Alterations or modifications of any kind to the glazing or frame will void this warranty including, but not limited to, removal of any labels (manufacturer label, certification label, approval labels), application of any type of sealant or adhesive in wet or tape form, and temporary or permanent coatings or coverings that contact the thermoplastic glazing. Installation that does not comply with local building codes specific to the Designated Catastrophe Area of the Texas Gulf Coast and the Texas Department of Insurance approvals and/or reports will void this warranty.

The glazing (domes) is not covered against distortion, slight manufacturing imperfections from the thermoplastic extrusion or thermoforming process, minor carbon deposits, or marring to the clarity or finish due to; improper cleaning, over-spray of any type of paint/coating/finish/texturing that may be applied to the building interior or exterior, the removal of any foreign substance, roof cleaning/anti fungus application*, failure to remove the masking immediately after exposure to sunlight, application of any type of sealant, or application of roof seal tapes or coverings of any kind. Certain sealants are incompatible with thermoplastics and will cause the thermoplastic to crack, lose impact resistance and/or discolor. Thermoplastic failure due to the application of incompatible sealants is not covered under this warranty. *Any type of cleaning performed on a roof, including removal of mold, mildew, fungus, or dirt, by pressure of any kind with water or chemical means will damage the thermoplastic glazing and void any warranty. Minor imperfections, carbon deposits and scratches are normal and unavoidable and are not covered under this warranty. Cleaning the glazing with anything other than mild soap and water will void this warranty. Any cleaning or wiping will result in swirl marks and is not covered under this warranty. Cleaning instructions are available for thermoplastic and glass upon request. This warranty is for failure of the seal only. Breakage of any kind, scratches, marring, minor imperfections, or minor streaking are not covered under any warranty. Our glass products are covered by the manufacturer's 10-year warranty, with the exception of units that are 50 square feet or larger.

Acrylic and polycarbonate domes expand and contract and this may create a sound that some find objectionable. The sealant tape used between the domes will help reduce this possibility but may also be visible in perimeter areas and this is unavoidable and neither condition is covered under this warranty as they do not constitute a product failure. Insulated glass will eliminate expansion/contraction sounds and is suggested for every residential project. Roomside condensation may occur with plastic domed or insulated glass skylights and is not covered under this warranty. Condensation is due to excessive moisture within the building and reducing the interior moisture and proper ventilation are required to control condensation. Condensation may occur between the plastic domes and this is unavoidable. Moisture should dissipate over time with vulcanizing of the sealant tape and this is not covered under any warranty.



Warranty claims must include original distributor receipt, invoice or packing list that names Marco Skylights, LLC. or Marco Skylights as the manufacturer. Upon receipt of a claim, Marco Skylights, LLC. may require a site inspection that can be carried out by a Marco employee or a representative of Marco Skylights. Marco Skylights, LLC. and may repair or replace the skylight(s), or any components of the skylight(s), at their discretion" could be simplified to "Marco Skylights, LLC, may repair or replace the skylight(s) or any components at their discretion. Time or materials associated with the permanent, or temporary, securing of the skylight(s) performed by a Marco employee, a representative of Marco, or any individual will not be covered under this warranty. Any and all removal, replacement or installation costs associated with a warranty replacement are not covered under this warranty. Any cost consequence to structure, property, interior finishes, or exterior finishes associated with skylight(s) covered under this warranty will not be included.

WARNING: SKYLIGHTS ARE NOT INTENDED TO SUPPORT BODY WEIGHT! No skylight is intended to support body weight – Do not stand, sit, lean, or rest on any part of the skylight!

While Marco Skylights products have been internally tested, it is the responsibility of the purchaser to confirm the level of performance requirements of every skylight installed. Marco Skylights cannot be liable for skylights installed that do not comply with or meet performance requirements.

Sold To: _____

Order #: _____

Order Date: _____

Description of Issue: _____

CUSTOMER CONTACT INFORMATION:

Name: _____

Email: _____

Company: _____